

# **Community Guidelines**

### 1. Be courteous and kind.

- EBR Schools welcomes friendly, honest, and open conversations on our social media platforms. Any comments that could be considered threatening, or have the potential to intimidate, exclude, harass or silence others will be removed.
- Comments that could be considered offensive, hurtful, or criticizing of students and or minors will be removed.
- Users who repeatedly have such comments removed will be blocked and or banned from the account.

## 2. Make this a safe space.

- Our social media platforms are used to celebrate the accomplishments of our students, faculty, and staff along with providing important school community updates and vital information during emergency situations. Drawing attention away from these topics with comments unrelated to the respective post does not foster an environment of community togetherness.
- Comments that are unrelated to the post's content that can be considered hateful, bullying, or could make someone feel unsafe will be removed. Bullying of any kind is not allowed and degrading comments that demean race, religion, gender, identity, or sexual orientation will not be tolerated.

### 3. Share your good news.

 If there is something amazing happening at your school, let us know! Please send us a direct message so we can share your good news with the rest of our EBR Schools community.

#### 4. Contact Customer Service

Our social media platforms are not monitored 24 hours a day, 7 days a week.
While we try our best to answer your school-related questions as quickly as
possible, social media is not a replacement for standard customer service
procedures. Please call 225-922-5400 during business hours for direct assistance
or contact the department most directly related to your specific question for
assistance.





