



FOR IMMEDIATE RELEASE

July 23, 2025

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EBRPSS Launches Enhanced 'Let's Talk!' Customer Service Platform

BATON ROUGE, La. — The East Baton Rouge Parish School System is excited to announce the launch of its enhanced “Let’s Talk!” customer service center and communication platform. This innovative tool is designed to strengthen connections between families, schools and the community by providing easy access to support, resources and answers — anytime, anywhere.

Let’s Talk! is dedicated to:

- Answering questions from families and community members.
- Assisting with student, parent and family concerns.
- Providing timely updates and information about EBR Schools.
- Facilitating communication between schools, departments, and community partners.

“With the launch of Let’s Talk!, we’re making it easier than ever for families and stakeholders to connect with us,” said Tanya Chapman Griffin, a project leader with the EBR Schools Office of Human Resources. “Whether you have a question, concern or success story to share, we’re here to listen and respond.”

Users can submit inquiries, feedback, or even celebrations by selecting from a list of topics, departments, or schools within the platform. The district is committed to responding to all submissions within three business days.



The platform can be accessed via your web or mobile device by clicking the green chatbot button on the home page or the “Contact Us” verbiage along the top and bottom banners.

Additional Resources:

- Enroll in EBR Schools: <https://ebr.edgear.net/register>
- Check Attendance Zones: <https://ebr.edgear.net/DMSZones>
- Explore Virtual Learning Options: <https://ebschools.org/schools/ebrvirtual>

For more information, call 225-922-5400 or go to <https://ebschools.org/directory/visit> www.ebschools.org.